ZQ310 Plus
ZQ320 Plus

Quick Start Guide

① Installing the Printer Driver

IMPORTANT

**Go to zebra.com/zq300plus-info
and install the driver for your printer.**

zebra.com/zq300plus-info
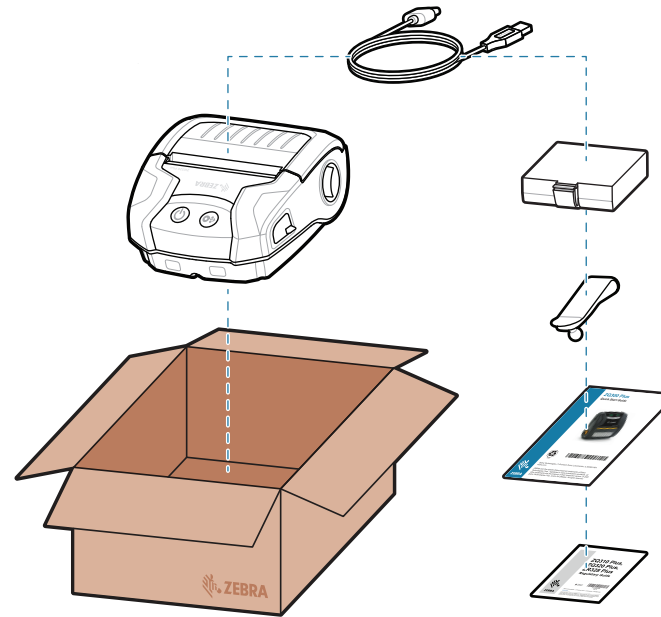
The driver MUST be installed before connecting the printer to the computer, or it will cause complications. If your Microsoft Windows-based computer does not have the driver installed for this printer, download it from zebra.com/zq300plus-info and install it before continuing.
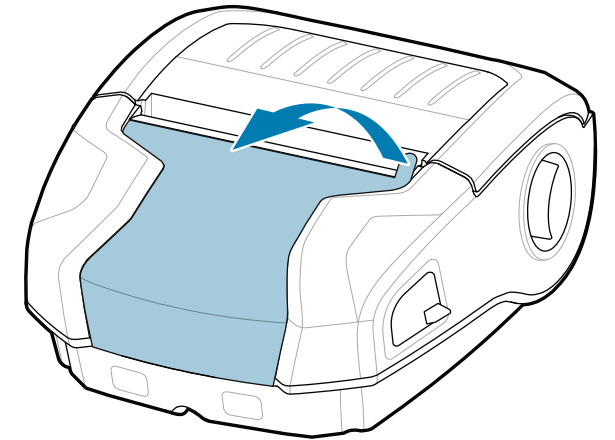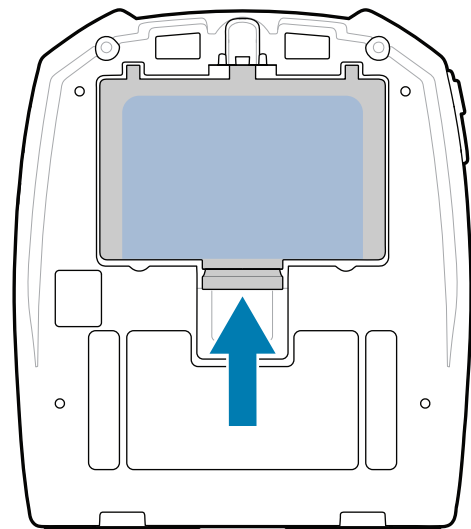
② Unpacking the Printer

Save the box and packaging materials in case you need to store or ship your printer in the future.

Verify that you have the items shown. Accessories may vary by region.
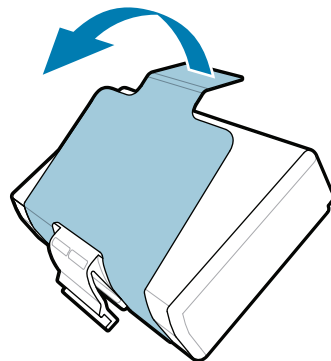
③ Removing the Protective Film
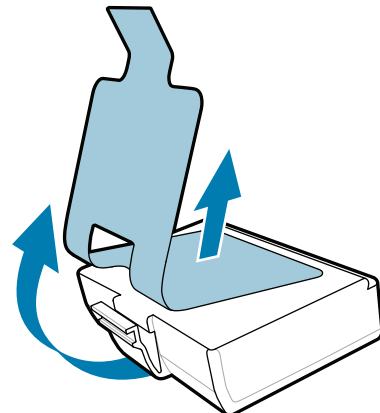

④ Removing the Battery

1. Press the release tab on the battery pack.

2. Rotate and lift the battery pack out of the printer.

3. Pull up on the tape insulator tab located on the bottom of the battery pack.
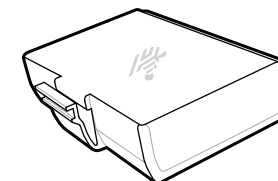
4. Peel back the tape insulator and remove it from the top of the battery pack. Discard upon removal.
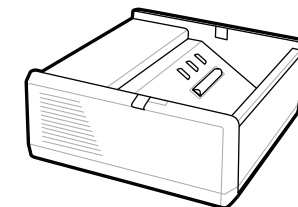
⑤ Charging the Battery

To provide power to the printer, you can either charge the battery using a compatible charger or a docking cradle, or use an AC power adapter.
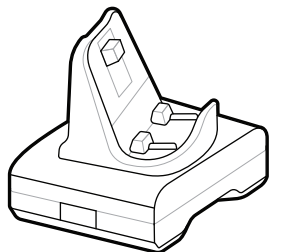
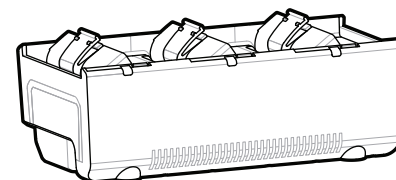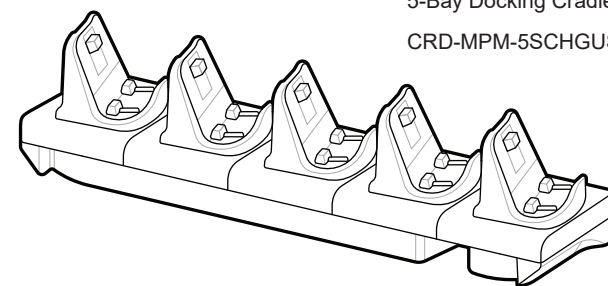The **X**s in the part numbers will vary by region.

BTRY-MPM-22MA1-01

3-Slot Battery Charger
SAC-MPP-3BCHG**XX**1-01

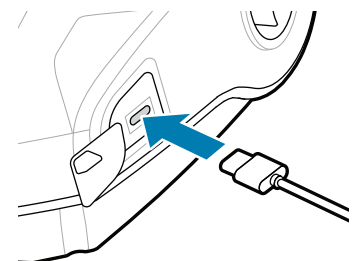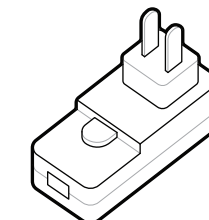5-Bay Docking Cradle
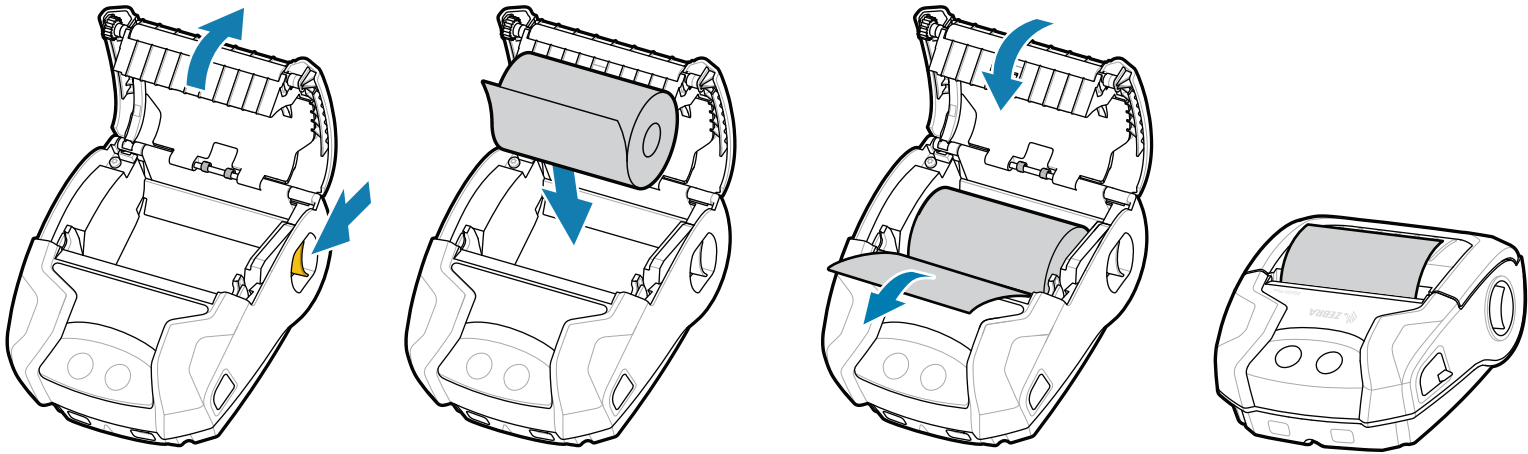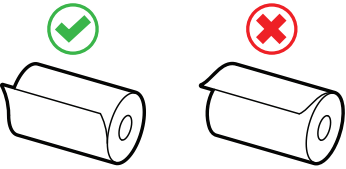CRD-MPM-5SCHGUS1-01

1-Slot Battery Charger
SAC-MPP-1BCHG**XX**1-01

1-Bay Docking Cradle
CRD-MPM-1SCHGUS1-01
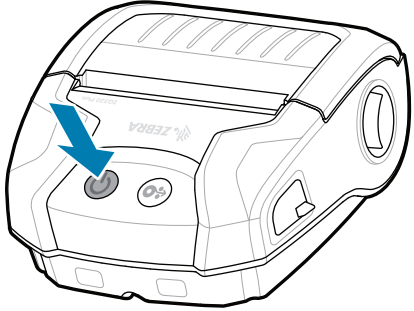
AC-to-USB Adapter
PWR-WUA5V12W0US

1. Slide the latch release forward to open the media cover.

2. Insert the media roll in the media compartment in the orientation shown.

3. Close the media cover making sure to manually feed the end of the media roll outside the printer.
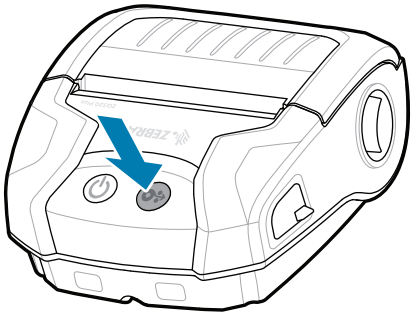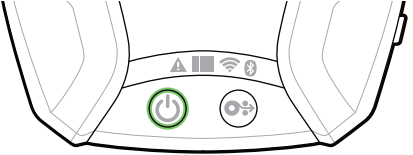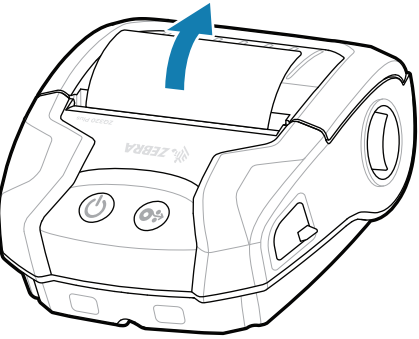
4. The media cover will click into place.

1. Press and hold ⏻ **POWER** for at least 3 seconds, then release to power up the printer.

2. When the boot-up sequence is complete, the ⏻ **POWER** ring will remain steadily lit. The LED indicators (Fault, Battery, WiFi, Bluetooth) will reflect the current state of the printer.

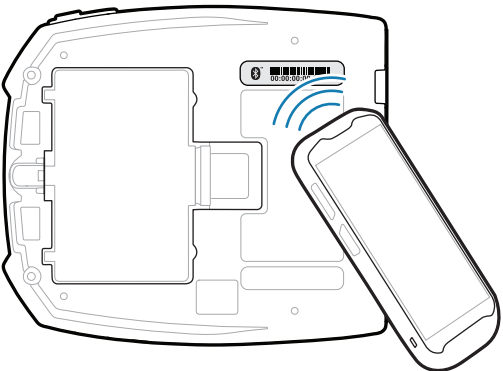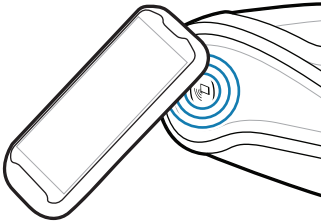3. Press ◐⇔ **FEED** to advance the media through the paper path.

1. Configure the ZQ3 Plus printers using the Zebra Printer Setup Utility app. Download the app from the Google Play™ store for Android™ devices, or from the App Store® for iOS® devices.

2. Use NFC and Bluetooth to pair a device. For ease of pairing, the Bluetooth MAC Address is labeled on the back of the printer and on the box via a barcode.

Zebra Printer Setup Utility

GET IT ON
Google Play

Download on the
App Store

View user documentation and how-to videos.
zebra.com/zq300plus-info

Need to design a label?
zebra.com/zebradesigner

Learn about genuine Zebra supplies.
zebra.com/supplies

Need to manage your printer?
zebra.com/profilemanager

View Quick Answers and Knowledge Base.
zebra.com/knowledge

Join Community Connection of Zebra users and ambassadors.
zebra.com/supportcommunity

Contact Zebra about your printer.
zebra.com/contactsupport

Need to secure your printer?
zebra.com/printsecure

Learn about product patent information.
zebra.com/patents

ZEBRA